



Silexine Coatings Limited

Terms & Conditions of Applicators Joint Certificate of Guarantee

In the event of a claim, the client must be in possession of the original Certificate of Guarantee together with any relevant documents and apply in writing providing the following:

- (1) Confirmation in writing that you are in possession of the original Applicators Joint Certificate of Guarantee and this is available for inspection by a Silexine Coatings Limited representative.
- (2) A copy of both sides of the Applicators Joint Certificate of Guarantee.
- (3) Copies of any other accompanying documentation or correspondence in your possession relating to this matter.
- (4) When and by whom the re-occurrence of re-pinking was first noticed?
- (5) Details of the exact location of the re-pinked profiles and supporting photographs (where possible).

Upon receipt of the above, an inspection of the profiles will be carried out at a mutually convenient time and if found necessary, re-treatment will be carried out without further charge, subject to the terms and conditions below. A charge for time and travel involved will be payable by the client in advance of the inspection and will be fully refunded if the claim is upheld. The original Certificate of Guarantee must be available for inspection.

The Guarantee does not cover damage due to any of the following conditions:

- (A) If any work on, against or near the building cause the profiles to be damaged or by-passed.
- (B) Physical or mechanical damage.
- (C) That our liability to you is limited to the terms of the Guarantee and that other liability on our part, howsoever caused, or conditions whether expressed or implied by law is expressly excluded.

The Guarantee does not apply to:

- (A) Any replacement windows or other profiles installed after the treatment.
- (B) Any existing windows, doors or profiles not treated.
- (C) Any limited treatments that are noted in the specification, estimate or Satisfaction Note.
- (D) Any building works.

GENERAL CONDITIONS

- (1) The client must have complied with all conditions of the After Care Information Instructions together with any other written recommendations of Silexine in full.
- (2) The claimant is the property owner and has been duly registered as the beneficiary to this Guarantee.
- (3) The maximum Guarantee period on any one treatment is 5 years.

THE APPLICATOR GUARANTEE

The Applicator issues the Guarantee in respect of work carried out under the terms of the contract as detailed on the Certificate of Guarantee and subject to the terms and conditions set out. The Applicator hereby Guarantees for a period of 5 years from the date of completion of the treatment of the said property that in the case of any continuation of pinking in any of the PVC-U profiles treated.

In the event of transfer of ownership of the property covered by the Guarantee, the Applicator is prepared upon application and payment of an administration fee, to recognise the successor in title to the property as the beneficiary of the unexpired term of Guarantee.

SILEXINE COATINGS GUARANTEE

Silexine Coatings Limited hereby Guarantees that provided the original treatment is carried out in accordance with the Silexine specification, should any re-treatment of the property be necessary under the Applicators Guarantee due to the defective quality of any approved Silexine products used in the original treatment, Silexine will supply free of charge any Silexine products necessary for such treatment.

